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SECURE PROCESSING OF PERSONAL DATA

Protecting the privacy of our customers is very important to us. Therefore, we have introduced changes in the way we collect and process personal data of our customers.

GDPR (General Data Protection Regulation) is an EU regulation that came into force on 25 May 2018 and replaced the then existing provisions on the protection of personal data.

This Regulation introduced the need to clarify the way in which companies are allowed to process personal data of a customer. We have therefore clarified our general conditions and complemented them by adding the rules of the new privacy policy. In this policy, we explain how we use and store our Clients' personal information. This change means greater security for our Clients and at the same time maximum personalisation of all communication materials and offers sent to our Clients.

In all matters concerning the processing of personal data, in particular the exercise of your rights related to the processing of personal data, please contact the Data Protection Supervisor appointed by the Company by e-mail <u>jbalik@damel.pl</u> or in writing to the Company's registered office (preferably with the note "RODO").

In connection with the processing of personal data, you have certain rights, including: the right to access your data, the right to correct your data, the right to delete your data, the right to limit the processing of such data, the right to transfer your data – on the principles specified in the provisions on personal data protection, including the EU General Data Protection Regulation 2016/679 ("GDPR").

Concurrently, your consent to the processing of data that you have already given remains valid and you can still withdraw it at any time.

Your personal data may be processed by DFME DAMEL S.A. for the following purposes: maintaining and communicating through websites, pursuing claims and defending against claims in connection with the implementation of the contract and the implementation of legal obligations arising from the provisions of Polish and EU law.

Sincerely,

Joanna Balik

Data Protection Supervisor

DFME DAMEL SA.